

Returns Policy

Thank you for shopping at OJAY online. Please note: We do not refund purchases for 'Change of Mind'. For faulty items you will need to contact customer service customerservice@ojay.com.au or call **61-3-9827-4244** and give details of the fault and will be issued with a returns authorization number and instructions on how to return your item back to OJAY for a full credit.

Once you receive your returns authorization number, please enclose your receipt and with your merchandise within 10 days of receipt of the goods, in a satchel/box and mail to the below address. To obtain an refund:

- Goods must be returned within 10 days of receipt
- Item/s must be unworn and unwashed in original saleable condition with all labels/tags attached
- Receipt/Printed Invoice must be included in post
- Include this form with return authorization number (please call OJAY to aquire)

OJAY Return Orders
671 Chapel Street
South Yarra 3141

CUSTOMER INFORMATION:

Name:	
Address:	
Postcode:	
Daytime Phone:	

CUSTOMER PAYMENT DETAILS (Faulty Product Only):

Credit Card No. ____ / ____ / ____ / ____

Expiry Date: ____ / ____ CSV ____

Name on Card: _____

OFFICE USE ONLY

Order No.		Original Order Date	
Date Received		Select Region	AUS /Overseas
Date Refunded		Returned by whom	
Total Refunded			